

# B2B Terms of Service

These Terms were last updated on March 14th, 2018

You can find the previous Terms of Service valid until March 13th, 2018 [here](#)

## Legal Terms of Service

Your use of the Service is governed by the following terms of service (“Terms”). Please review the Terms carefully before using the Service. Do not use the Service if you do not accept the Terms. You can only accept these Terms if you are a business or acting on behalf of a business.

## Plain-English Terms of Service

Welcome to Slido! We’ve done our best to explain any legalese in simple words on this side. It is the language on the left that’s the legally binding stuff. Please review our terms, you must agree to them in order to use Slido.

## Interpretation

In these Terms, unless the context requires otherwise:

- words importing the singular number include the plural number and vice versa;
- words importing persons include firms, companies and corporations and vice versa;
- the headings to the clauses, schedules and paragraphs of these Terms will not affect the interpretation;
- any obligation on any party to do or not to do or omit to do anything is to include an obligation not to allow that thing to be done or omitted to be done.

## 1. Service

1.1 sli.do s. r. o. , Heyrovského 10 , 841 03 Bratislava, Slovakia (European Union), Company ID: 47333421, VAT ID: SK2023838806, tel: +421 2 33 057 224 (“Slido”) offers a software as a service solution provided through a cloud based platform that enables real-time active engagement of participants at a meeting, training, workshop or event organised by an organiser (“Service”). The Service runs thanks to the “Underlying Systems” meaning the Slido software, IT solutions, systems and networks (including software and hardware) owned by Slido and Slido’s licensors and used to provide the Service, including any third party solutions, systems and networks and any software components Slido may make available, via app stores or other channels, as part of or related to, the Service (“Components”).

1.2 The Service can be accessed through an electronic device with internet connection by going to [slido.com](https://slido.com) or [sli.do](https://sli.do) (“Website”) or the Slido mobile application (“Mobile App”).

1.3 There are several types of plan offered under the Service, available at [sli.do/pricing](https://sli.do/pricing). Except for the Basic plan, a payment of a fee according to the fees and payment section of these Terms is required.

1.4 After choosing their preferred plan an organiser will need to sign up using their name, surname, an individual email address and a password via the Website or the Mobile App and create an account in order to create a meeting, training, workshop or event via the Service and use the features of your chosen plan.

1.5 The organization that an organiser

## 1. Service

Slido offers a service that enables real-time active engagement of participants at an event. You can access the service through your electronic device with internet by going to [slido.com](https://slido.com).

Your level of service will depend on your chosen plan. The plans you can choose from are available at [slido.com/pricing](https://slido.com/pricing).

The use of the service is free for participants and they don’t need to register anywhere. They just enter the event code (and a password if applicable) and they’re good to go. An organiser needs to create an account through [slido.com](https://slido.com).

represents in agreeing to the Terms is our customer ("Customer"). The organiser represents and warrants that the organiser:

- a. is an authorized representative of the Customer and has full legal authority to bind the Customer to these Terms;
- b. has read and understand these Terms; and
- c. agrees on Customer's behalf to these Terms in their entirety.

The organiser explicitly indicates and accepts that the Service is for professional use only and that this is a business transaction to which consumer rules do not apply.

1.6 Customer cannot be a consumer and the Terms are governed by the Commercial Code.

1.7 Subject to the limitations of the chosen plan, Customer may authorize any person to be an organizer or a participant. The Customer, the Customer's organisers and the Customer's participants are, collectively, users of the Service ("Users").

1.8 In order for a participant to start using the Service, the participant does not need to sign up. The use of the Service is free for participants.

1.9 Subject to clause 11.4., Slido will use reasonable efforts to ensure the Service is available on a 24/7 basis. However, it is possible that on occasion the Service may be unavailable to permit maintenance or other development activity to take place, or in the event of Force Majeure. The Customer will be able to check the availability of the Service and timing of

scheduled maintenance  
at [status.slido.com](https://status.slido.com).

1.10 Slido may contact the Customer to send the Customer emails directly or indirectly relating to the Customer's use of the Service.

## 2. Beta Service

2.1. Slido sometimes launches new or redesigned parts of the Service that need some time to be tested and improved before they are offered as the "real deal" ("Beta Service"). The BETA label is displayed on a such a new Service to show it is being tested - it may not work for everyone. Most BETA Services are free, but some may be paid.

2.2. Use of the Beta Service is subject to these Terms and any additional terms that Slido may, in Slido's sole discretion, specify from time to time.

2.3. Use of the Beta Service is only permitted for the period designated by Slido. Slido may terminate the Customer's right to use the Beta Service at any time and for any reason in Slido's sole discretion, without any liability to the Customer. In case of the paid Beta Services, Customer will be refunded for any unused Service pro rata.

2.4. Customer understands that any pre-release and Beta Service are still under development, may be inoperable or incomplete and are likely to contain more errors and bugs than generally available products.

2.5. Slido makes no promises that any Beta Service will ever be made generally available.

## 2. Beta Service

There are additional parts of the Service offered in BETA, and the rules applicable to the Beta Service differ. You do not have to use the Beta Services if you do not wish to.

2.6. Except as otherwise provided in these Terms and the [Security Standards](#), Slido is providing any Beta Service to Customer “as is.” Slido makes no warranties of any kind with respect to Beta Service, whether express, implied, statutory or otherwise. To the maximum extent permitted by applicable law, Slido disclaims all obligations or liabilities with respect to Beta Services, including but not limited to any support and maintenance, warranty, and indemnity obligations.

### 3. Customer Data

3.1. Customer is and continues to be the owner of all data, content, communication information (including personal information), software or material owned, held, used or created by or on behalf of Customer, Customer’s organisers and participants that is created in, input into or transmitted directly or indirectly through the Service (“Customer Data”).

3.2. Customer or Customer's organisers can decide whether to set their event as public or private. Public event Customer Data are public. Private event Customer Data are only shared with:

- a. the Customer;
- b. Customer’s organisers;
- c. participants the Customer invites to the event; and
- d. relevant Slido staff and [third party service providers](#)

3.3. Customer (for itself and all of Customer’s organisers and participants) grants to Slido free of charge a worldwide, non-exclusive, limited term license to access, use, process, copy, distribute, disclose, perform, import and display Customer Data for the duration

### 3. Customer data

You own all your data at all times and decide on the level of privacy. Slido treats all your data according to the principles of confidentiality and protects it – see how in our [Security Standards](#). Slido handles your personal data in accordance with Slido [Privacy Policy](#).

of the provision of the Services only:

- a. as expressly permitted by Customer;
- b. as reasonably necessary to provide, maintain and improve the Services;
- c. as reasonably necessary to prevent or address Service, security or integrity, support or technical issues;
- d. as reasonably necessary to enforce these Terms and policies;
- e. as reasonably necessary to protect Slido, other customers, or the public from harm or illegal activities or to respond to an emergency which Slido believes in good faith requires Slido to disclose Customer Data to assist in preventing a death or serious bodily injury; and
- f. as required by any applicable law, regulation, legal process or government request or as permitted by the [Privacy Policy](#).

3.4. Slido's use of personal Customer Data shall be governed by these Terms and Slido's [Privacy Policy](#) ("Privacy Policy") and Data Processing Addendum ("DPA"). Please read the Privacy Policy, which is hereby incorporated into and made a part of these Terms by this reference as though fully set forth herein.

3.5. Slido will take standard industry measures to back up all Customer Data stored using the Services.

3.6. Protection of Customer Data is a top priority for Slido so Slido will maintain administrative, physical, and

technical safeguards described in our [Security Standards](#). Those safeguards will include measures for preventing unauthorized access, use, modification, deletion and disclosure of Customer Data by Slido personnel. Before sharing Customer Data with any of Slido [third party service providers](#), Slido will ensure that the third party maintains, at a minimum, reasonable data practices for maintaining the confidentiality and security of Customer Data and preventing unauthorized access. Customer (not Slido) bears sole responsibility for adequate security, protection and backup of Customer Data when in Customer's or its representatives' or agents' possession or control or when Customer chooses to use unencrypted gateways to connect to the Services.

3.7. Slido treats all Customer Data in accordance with the principles of confidentiality.

## 4. Customer obligations and warranties

4.1. Customer shall ensure that the use of the Service by the Customer and each of Customer's organizer and participant is in compliance with these Terms.

4.2. Customer warrants that Customer has full power and authority to enter into and perform the Customer's obligations under the Terms.

## 5. Authorised use

5.1. Customer shall ensure that information provided to Slido as reasonably requested by Slido and

## 4. Customer obligations and warranties

As a Customer you're responsible for your users.

## 5. Authorised use

Your participants shouldn't lie about who they are, shouldn't break any laws, shouldn't do anything that may hurt Slido

relating to the provision of the Services shall be accurate, complete and up to date. Customer shall use commercially reasonable efforts to keep this information accurate, complete and up to date.

5.2. Customer is responsible for all activity that occurs under the organiser's account. Organiser's access credentials shall be kept confidential and if the Customer or the Customer's organiser knows or suspects that anyone other than the organiser knows the organiser's access credentials, Customer shall promptly notify Slido. Customer shall ensure an organiser does not assist anyone else in accessing the organiser's account on an unauthorized basis, including by sharing, publicly offering, selling, or offering to sell the organiser's access credentials to third parties or otherwise in breach of these Terms; create more than one account to access the Service except as expressly permitted by Slido; or transfer the organiser's account to any third party or otherwise commercially exploit the Service.

5.3. Customer shall not and shall ensure the Customer's organisers and participants do not use the Service in contravention of these Terms, the requirements of any applicable national, state, provincial and local laws, ordinances, regulations and codes, orders, requirements, directives, decrees, decisions, judgments, interpretive letters, guidance and other official releases of any regulator that are applicable to the Users, their affiliates, the Service or any other matters relating to the subject matter of these Terms.

5.4. Customer shall not and shall ensure the Customer's organisers and participants do not attempt to access or use the Service in a manner that may harm Slido or any third party or interfere

or any third party, shouldn't input any objectionable data through the Service.

Your organisers shouldn't lie about who they are, shouldn't share their account access credentials, shouldn't break any laws, shouldn't do anything that may hurt Slido or any third party and shouldn't input any objectionable data through the Service.

with the functionality or operation of the Service or Underlying Systems, including, but not limited to:

- a. attempting to undermine the security or integrity of the Service or the Underlying Systems;
- b. attempting to probe, scan or test the vulnerability of the Underlying Systems or to breach security or authentication measures;
- c. overloading, "flooding", "mailbombing", "crashing";
- d. misusing the Service in any way which may impair the ability of any other user to use the Service etc.

5.5. Customer shall not and shall ensure the Customer's organisers do not use the Service to collect from the participants any of the following information:

- a. social security number;
- b. driver's license number;
- c. State identification card number or passport number;
- d. financial account number;
- e. credit, debit or other payment card number;
- f. security code or password;
- g. medical information; or
- h. health insurance information.

5.6. Customer shall ensure the Customer's Data:

- a. does not contravene any of these Terms, the requirements of any applicable national, state, provincial and local laws, ordinances, regulations and codes, orders, requirements, directives, decrees, decisions, judgments, interpretive

letters, guidance and other official releases of any regulator that are applicable to the parties, their affiliates, the Service or any other matters relating to the subject matter of these Terms; especially but not limited to, requirements relating to intellectual property rights, privacy, publicity, prohibition of impersonation, libel, discrimination;

- b. does not contain advertising or a solicitation;
- c. is not otherwise objectionable (i.e. abusive, threatening, sexually-explicit, inciting violence, spamming, offensive, etc.).

5.7. Customer shall notify Slido without undue delay if Customer or Customer's organiser becomes aware or receives any notification of an accusation of any infringement connected to the Service.

## 6. Intellectual property

6.1. Customer agrees and acknowledges that the title to all intellectual property rights in Slido, the Service, the Underlying Systems, including but not limited to all of the contents, such as text, images, audio, and the HTML used to generate the pages, is and remains the property of Slido and Slido's licensors. Except as expressly set forth in these Terms, no User acquires any rights, licences or goodwill in any of Slido's intellectual property rights. Customer shall not and shall ensure Customer's organisers and

## 6. Intellectual property

Slido and/or third parties own all IP in the Service and everything connected to it. You don't get any rights to any Slido IP – you just use it as a service. You agree to respect all Slido's IP rights and not do anything inconsistent with them.

participants do not:

- a. alter, enhance, or make derivative works of Slido, the Service, or any of the Underlying Systems;
- b. reverse engineer, reverse assemble or decompile, or otherwise attempt to derive source code from, the Service or any of the Underlying Systems;
- c. sell, transfer, publish, disclose, display or otherwise make available anything protected by intellectual property rights of Slido and any related products including any modifications, enhancements, derivatives, and other software and materials provided hereunder by Slido or copies thereof to others in violation of these Terms;
- d. display or use the Slido name or logo in any manner without Slido's prior written permission.

## 7. Feedback

7.1. If a User provides Slido with ideas, comments or suggestions relating to the Service or the Underlying Systems ("Feedback"), all intellectual property rights in that Feedback, and anything created as a result of that Feedback (including new material, enhancements, modifications or derivative works), are owned solely by Slido.

## 8. Publicity

8.1. Unless Customer requests Slido not to (via an email to [support@slido.com](mailto:support@slido.com)), Customer agrees to grant Slido the right to use and display Customer's name, logo and Feedback on the Website and in other marketing and promotional materials solely in connection with our respective activities under these Terms.

## 7. Feedback

We care about your suggestions for improvement! Slido wants to be able to use your feedback to improve the service so we need you to agree that Slido will own everything that's created thanks to your feedback.

## 8. Publicity

Slido can use your name and logo for marketing purposes, unless you opt out.

## 9. Consequences of breach of clauses 4 and/ or 5 and/ or 6

9.1. Slido reserves the right, in its sole discretion, but with regard to principles of reasonableness, to decide whether a User's use of the Service violates any of the obligations contained in clauses 4 and/ or 5 and/ or 6.

9.2. An infringement or breach of any of the obligations by a User contained in Clauses 4 and/ or 5 and/ or 6 is considered a breach of the Terms and Slido shall be entitled to edit (without compromising the integrity of) or remove that User's Data and/ or unilaterally terminate that User's access to the Service with immediate effect and/ or cancel that User's accounts, as reasonably appropriate without any obligation on Slido to refund the Customer.

9.3. Customer shall be liable for any losses or damages resulting from any infringement or breach of Clauses 4 and/ or 5 and/ or 6 by the Customer and/ or the Customer's organisers and participants. Customer agrees to indemnify, hold harmless and defend Slido and its officers, directors, employees and agents from any claims, damages, losses, liabilities, and all costs and expenses of defence, including but not limited to, attorneys' fees, resulting directly or indirectly from any claim by a third party that arises in connection with Customer's and/ or the Customer's organisers' and participants' use of the Service in contravention of these Terms.

9.4. The Parties acknowledge that monetary damages may not be a sufficient remedy for the infringement or breach of Clauses 4 and/ or 5 and/ or 6 and that Slido shall be entitled,

## 9. Consequences of breach of clauses 4 and/ or 5 and/ or 6

If Slido decides you breached your obligations, Slido can terminate your access to the Service and remove your data. You will be liable for all resulting losses and damages and Slido can ask the courts for an injunction or other equitable remedies where damages wouldn't be sufficient to cover all losses. If third parties are harmed and sue Slido, you will indemnify Slido for this.

without waiving any other rights or remedies, to seek such injunctive or equitable relief as may be deemed proper by a court of competent jurisdiction, without the necessity for posting any bond or undertaking or proving injury as a condition for relief.

## 10. Slido's obligations and warranties

10.1. Upon Customer's payment of the fees according to the fees and payment section of the Terms Slido will grant Customer a limited, revocable, non-transferable, non-exclusive non-sublicensable licence to access and use the Service and the object code version of any Components according to these Terms. Customer may allocate or distribute the rights granted under this clause to Customer's organisers and participants, subject to the limitations of their chosen plan.

10.2. Slido shall provide the Service in accordance with these Terms and all applicable laws, in particular but not limited to laws on data protection, tax, anti-bribery, anti-corruption and anti-money laundering.

10.3. Slido warrants that it has the right and necessary title to provide the Service.

10.4. Slido warrants that it has full power and authority to enter into and perform its obligations under these Terms.

## 10. Slido's obligations and warranties

Slido agrees to provide the Service to you and comply with the Terms and all applicable laws.

## 11. Disclaimers and limitations of liability

11.1. Due to the nature of the Service, except as provided in these Terms and the [Security Standards](#), the Service is provided on an 'as is' and 'as available' basis.

11.2. Slido does not guarantee the accuracy, truthfulness, completeness, or usefulness of any data.

11.3. Slido acts as a “passive conduit” of communications between organisers and participants and does not have the obligation to pre-screen any Customer Data. Any opinions, advice, statements, service, offers, or other information contained in Customer Data are those of the respective author(s) or distributor(s) and not of Slido.

11.4. Slido will use commercially reasonable efforts to make the Services secure, free of viruses or other harmful code, uninterrupted and error free, however, Users acknowledge that Slido provides no warranty as to this.

11.5. Slido makes no representation concerning the quality of the Service and does not promise that the Service will interoperate perfectly with every operating system, browser or electronic device. Every user is different, and Slido does not guarantee that the Service will meet Users' needs or requirements or the needs or requirements of any other person or the needs or requirements set forth in any documentation.

11.6. Slido is not responsible for malfunctioning or inapplicability of the Service provided pursuant to these Terms due to improper use or a combination of the impact of technical equipment, software or malicious

## 11. Disclaimers and limitations of liability

The Service is provided “as is” and “as available” and all guarantees and warranties not provided in these Terms and the relevant Policies are excluded. Slido only accepts liability for direct losses. The maximum aggregate liability of Slido under the Terms must not be higher than the amount of the fees paid by you under the Terms in the previous year.

programs.

11.7. Internet connection sufficient to the number of participants is vital for the smooth and seamless running of the Service - without an appropriate internet connection Users may not be able to extract full benefits of the Service. Customer is responsible for the internet connection and equipment necessary to access and use the Service. Slido cannot be held responsible for malfunctioning caused by inadequate internet connection or equipment.

11.8. The Service interoperates with a range of third party service features. Slido does not make any warranty or representation on the availability or quality of these features, and excludes all liability in connection with these features that arises due to no fault of Slido.

11.9. Without limiting the previous sentence, if a third party feature provider ceases to provide that feature or ceases to make that feature available on reasonable terms, Slido may cease to make available that feature to Users. To avoid doubt, if Slido exercises its right to cease the availability of a third party feature, Users are not entitled to any refund, discount or other compensation from Slido.

11.10. Except for the obligations and warranties set out in these Terms, Slido excludes and Users waive all other representations, conditions, terms, guarantees and warranties, express, implied or collateral, arising by operation of law or otherwise, including but not limited to implied warranties, terms or conditions of satisfactory quality or fitness for a particular purpose or conformance to description or sample, except to the extent such representations, conditions, terms, guarantees or warranties may not be

excluded by law. To the extent that they cannot be excluded, the liability of Slido for any breach is limited, at Slido's discretion, to:

- a) supplying the Service again; and/or
- b) paying the costs of having the Service supplied again.

11.11. The maximum aggregate liability of Slido under or in connection with the Terms or relating to the Service, whether in contract, tort (including negligence), breach of statutory duty or otherwise, must not exceed an amount equal to the Fees paid by the Customer under the Terms in the previous year. The cap in this clause includes the cap set out in [clause 11.10](#).

11.12. Slido shall not be liable to Customer for any indirect, incidental, special, consequential, exemplary or punitive damages, including but not limited to damages for lost profits, contracts, revenues, savings, income, business, use, data (including Customer Data), and/or goodwill arising out of or in connection with these Terms, however caused (including through negligence) and regardless of whether Customer has been informed of the possibility or likelihood of such damages arising.

11.13. Nothing in these Terms limits or excludes any liability of Slido for death or personal injury caused by its negligence, for fraud or for any other liability that cannot be lawfully excluded or limited under applicable law.

11.14. Users acknowledge that the Service may link to third party websites or feeds that are connected or relevant to the Service. Any link from the Service does not imply any Slido endorsement, approval or recommendation of, or responsibility for, those websites or feeds or their content or operators. To the maximum extent permitted by law,

Slido excludes all responsibility or liability for those websites or feeds.

11.15. Slido expressly disclaims any liability or claims that may arise between Users of the Service, including, but not limited to, disputes between Customer, organisers and participants. Users are solely responsible for their interactions and any disputes that arise from interactions with any of the foregoing. Customer hereby releases Slido and Slido's subsidiaries officers, directors, agents, investors and employees) from any and all claims, demands, or damages (actual or consequential) of every kind, known and unknown arising out of or in any way related with such disputes.

## 12. Fees and payment

12.1. Customer agrees to pay the applicable fee for the Customer's chosen plan as provided in Slido pricing available at [slido.com/pricing](https://www.slido.com/pricing) or, if a different fee is agreed between Slido and the Customer, the Customer agrees to pay the agreed fee (the "Fee").

12.2. Slido reserves the right to update Slido pricing at [slido.com/pricing](https://www.slido.com/pricing) at any time in its sole discretion.

12.3. The following ways of purchasing the Service are available:

- a. Online via payment by card or PayPal.
- b. By contacting Slido and sending Slido all the information and contact details statutorily required for billing purposes (e.g. plan, trade name, registered office, ID No., VAT No., etc.). Slido will then send the Customer an invoice that can be paid by card, PayPal or via bank transfer. The Customer agrees to pay the Fee before the due

## 12. Fees and payment

Fees are specified at [slido.com/pricing](https://www.slido.com/pricing). You can either pay online or via wire transfer. You have to pay before your event. If you don't pay on time, Slido may charge an 8% pa interest or suspend your Service.

date stipulated on the invoice (15 calendar days).

12.4. Slido does not accept cheques.

12.5. In any event, the Customer agrees to pay the Fee, where applicable, before the Customer and/ or the Customer's organisers and participants start using the Service.

12.6. Slido may charge interest on overdue amounts or suspend the provision of the Services until all overdue amounts due are fully paid. Interest will be calculated from the due date to the date of payment (both inclusive) at a rate of 8% per annum (prorated on a daily basis), or the highest rate allowed by law, whichever is less.

12.7. The invoices are sent to the Customer solely by e-mail in a non-editable PDF file and considered delivered if not automatically rejected or refused by server.

12.8. Slido uses PayPal and Braintree, a division of PayPal, Inc. ("Braintree") for payment processing services. By using PayPal Customer, or Customer's organiser on Customer's behalf agrees to PayPal Terms of service and by using Braintree payment processing services Customer, or Customer's organiser on Customer's behalf agrees to the Braintree Terms of service.

12.9. Slido does not store any payment card information.

## Miscellaneous

### 13. Term, changes and termination

13.1. The period of these Terms will commence on the date when Customer or Customer's organiser accepts the Terms on our Website or Mobile App ("Effective Date").

13.2. As our business evolves, we may change these Terms. If we make a material change to the Terms, we will provide Customer with reasonable notice prior to the change taking effect either by emailing the email addresses associated with Customer accounts or by messaging Customer through the Services. Customer can review the most current version of the Terms at any time by visiting this page. Any material revisions to these Terms will become effective on the date set forth in our notice, and all other changes will become effective on the date we publish the change. If Customer or Customer's organiser and participants use the Services after the effective date of any changes, that use will constitute Customer's acceptance of the revised terms and conditions. If the Customer does not agree to the changes, the Customer may terminate the relationship immediately by deleting their account.

13.3. The free Service continues until terminated, while the paid Service has a term according to the purchased plan that may expire or be terminated. The Terms remain effective until the Service under the Terms has expired or been terminated.

13.4. Slido may terminate the Service immediately in the following

### 13. Term, changes and termination

Slido can change these Terms at any time and will notify you of any material changes. Any other changes need to be in writing and signed by both you and Slido. You can cancel your plan by giving 30 days notice. Slido can terminate by either giving 30 days notice or immediately if you breach a material term of these Terms, you don't pay or go bankrupt, or a regulator or court essentially tells Slido to shut down.

circumstances:

- a. Customer breaches a material provision of these Terms;
- b. Customer fails to pay undisputed amounts due;
- c. Customer does not remedy any remediable breach of a material provision of these Terms within 14 days<sup>1</sup> of receiving a written notice from Slido specifying the breach and requiring its remedy;
- d. Any regulatory decision or governmental order requiring Slido to suspend Service(s) or which is reasonably likely to result in the loss of Slido's operating authority; or
- e. In an event of bankruptcy or other cause preventing Slido from providing the Service.

13.5. Customer may terminate the free Service immediately without cause by deleting their account.

13.6. Either Party may terminate the relationship without cause in writing with a one-month notice period (the notice period commences on the first calendar day of the month following the calendar month in which the notice of termination was delivered to the other Party).

## 14. Notices

14.1. Notices to Slido shall be sent by email to [legal@slido.com](mailto:legal@slido.com), or to an address that Slido has specified for the purposes of this section. Unless Customer provides a separate address for notices, Customer hereby agrees that the email address Customer's organiser provides to Slido may be used for the purposes of sending notices to Customer or Customer's organiser.

14.2. Notices under this section shall be effective upon delivery if not

## 14. Notices

All legal notices to Slido should be sent to [legal@slido.com](mailto:legal@slido.com). Slido will send you notices to the email address you provided unless you specify otherwise.

automatically rejected or refused by a server.

## 15. Entire agreement and severance

15.1. The Terms and an invoice, where an invoice is issued, shall constitute the entire agreement between Slido and Customer with respect to the subject matter hereof and supersede all prior or contemporaneous oral and written agreements, proposals, negotiations, representations, commitments and other communications between Slido and the Customer, including but not limited to any fixed terms and conditions on any purchase orders or vendor registration forms. All prior negotiations between Slido and the Customer regarding the subject matter described herein have been merged into the Terms and there are no understandings, representations, or terms, oral or written, express or implied, regarding the subject matter described herein other than those set forth herein.

15.2. If any provision of these Terms is or becomes prohibited by law or is judged by a court to be unlawful, void or unenforceable, the provision shall, to the extent required, be severed from these Terms and rendered ineffective as far as possible without modifying the remaining provisions of these Terms, and shall not in any way affect any other circumstances of or the validity or enforcement of the remainder of these Terms.

## 15. Entire agreement and severance

These Terms form the entire agreement between you and Slido and nothing else will count. If any clauses of these Terms are held by a court to be invalid, these should be severed and the rest of the Terms should go on.

## 16. Assignment

16.1. Neither Slido nor the Customer may assign the Terms or any rights or obligations mentioned herein without the prior written consent of the other party, such consent not to be unreasonably withheld or delayed. However, either Slido or the Customer may assign these Terms without the consent of the other party provided such assignment fulfils the following criteria:

- a. it is to a parent, successor in interest or an Affiliate (meaning any entity with respect to which the party owns or controls, directly or indirectly, greater than fifty percent (>50%) of the outstanding voting securities, but only so long as the entity meets such requirements);
- b. the assigning party provides written notice of such assignment to the other party; and
- c. the party assuming obligations hereunder agrees to do so in writing and has adequate resources to meet its obligations hereunder.

16.2. Any attempted assignment not in accordance with this clause shall be null and void.

16.3. These Terms and any amendment hereto shall be binding on Slido, the Customer, their successors, assigns or other transferees for the benefit of the other party and its Affiliates and their successors and assigns.

## 17. Third party rights

17.1. Except as expressly provided otherwise, Slido or the Customer do not intend any term of these Terms to be enforceable by any third parties. Slido

## 16. Assignment

Save for some limited circumstances neither you nor Slido can assign rights and/or obligations under these Terms unless the other party consents to this.

## 17. Third party rights

Third parties won't have a say or benefit in anything concerning these Terms.

and the Customer do not require the consent of any third party to terminate, rescind or to agree any variation, waiver or settlement in relation to it.

## 18. No waiver

18.1. Unless a Slido or the Customer expressly waives its rights in writing no delay, neglect or forbearance on the part of either party in enforcing against the other party any term or condition of these Terms shall either be or be deemed to be a waiver or in any way prejudice any right of that party under these Terms. No right, power or remedy conferred upon or reserved for either party is exclusive of any other right, power or remedy available to that party.

## 19. Force majeure

19.1. Neither Slido nor the Customer shall have any liability under or be deemed to be in breach of these Terms for any delays or failures in performance of these Terms which result from circumstances beyond the reasonable control of that party.

## 20. Relationship between the Parties

20.1. These Terms shall not constitute or imply any partnership, joint venture, agency, fiduciary or other relationship between Slido and the Customer other than the contractual relationship expressly provided for in these Terms.

## 18. No waiver

If either party messes something up, but the other party suffers it for a time, this won't mean the first party can't complain later.

## 19. Force majeure

If something unforeseeable happens that's beyond the reasonable control of either of us (e.g. war, riot, floods, hurricanes...) and either of us doesn't do what we should under these Terms, we will be excused from that obligation.

## 20. Relationship between the Parties

You are just buying the Service from us and we're just selling the Service to you. This doesn't make us partners, joint venture, agent and principal, fiduciaries or anything else other than service provider and customer.

## 21. Survivability

21.1. All sections of these Terms relating to User obligations, confidentiality, intellectual property, disclaimers, limitation of liability, dispute resolution, and compliance with laws shall survive expiration or termination of the Service provision.

## 22. Dispute resolution, jurisdiction and governing law

22.1. Where there is a dispute the aggrieved party shall notify the other party in writing of the nature of the dispute with as much detail as possible about the deficient performance of the other party. The parties will attempt in good faith to resolve any dispute or claim arising out of or in relation to these Terms through negotiations between a director of each of the parties with authority to settle the relevant dispute.

- 22.2. If the dispute cannot be settled amicably within 60 days from the date on which either party has served written notice on the other of the dispute then the remaining provisions of this Clause 22 shall apply.
- 22.3. The parties shall irrevocably submit to the exclusive jurisdiction of the Slovak courts for the purposes of hearing and determining any dispute arising out of these Terms, if the parties cannot resolve such dispute by the procedure set out above.
- 22.4. These Terms and all matters arising from it and any dispute resolutions referred to above shall be governed by and

## 21. Survivability

When these Terms end, there are some responsibilities that won't end – these are the sections about your obligations, confidentiality, intellectual property, limitation of liability, dispute resolution, and compliance with laws.

## 22. Dispute resolution, jurisdiction and governing law

If we don't agree about something essential, we will first try to talk about it and resolve it in a friendly way. If talking won't cut it, either of us can take it to the Slovak courts, applying Slovak law.

construed in accordance with Slovak law notwithstanding the conflict of law provisions and other mandatory legal provisions. However, the parties agree that neither the Terms nor any instructions or communications from Slido have to be in the Slovak language and that the last two versions of the Terms shall be available via the Website at [sli.do/terms](https://sli.do/terms). If the Customer requires an earlier version of the Terms, Slido shall make these available to the Customer upon written request.

- 22.5. Clauses 22.1. and 22.2. does not affect either party's right to seek urgent interlocutory and/or injunctive relief.